

January 17, 2022

FILE NO: 124605.0000001

VIA CERTIFIED MAIL AND EMAIL (DOJ-CPB@DOH.NH.GOV)

Office of the New Hampshire Attorney General
33 Capitol Street
Concord, NH 03301

To Whom It May Concern:

In accordance with N.H. Rev. Stat. Ann. § 359-C:20, I am writing on behalf of NeuroLogica Corp. (“NeuroLogica”) to notify you regarding the nature and circumstances of a recent data security issue.

NeuroLogica learned that, on July 27, 2021, an unauthorized party gained access to certain of its employees’ email accounts as a result of a phishing attempt. As a result of this issue, the unauthorized party may have viewed certain personal information about individuals that was contained in the affected email accounts.

The personal information involved in the issue included names, bank account and routing numbers and credit card numbers, expiration dates and security codes. Not all of these data elements were affected for each impacted individual. Promptly after learning of the issue, NeuroLogica took steps to secure its systems, including the affected email accounts, and determine the nature of the issue. Based on NeuroLogica’s investigation, at this time, the company has no evidence that any of the information has been misused as a result of this issue. NeuroLogica has arranged to provide affected individuals with two years of identity protection and credit monitoring services at no cost to them. NeuroLogica has taken steps to help prevent this type of issue from reoccurring, including engaging a forensic investigator to determine the nature of the issue, implementing multifactor authentication, running malware scans throughout the organization and conducting a phishing awareness campaign.

On December 10, 2021, NeuroLogica determined that there are approximately 2 New Hampshire residents affected by this issue. Attached for your reference is a copy of the notice sent to the affected individuals on January 14, 2022.

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Please do not hesitate to contact me if you have any questions.

Very truly yours,

A handwritten signature in black ink that reads "Lisa J. Sotto". The signature is written in a cursive style with a large, looped initial "L".

Lisa J. Sotto

Enclosure



January 13, 2022

[Name]

[Address]

[City], [State] [ZIP]

Dear [Name],

We are writing to notify you of an issue that involves certain of your personal information. We learned that, on July 27, 2021, an unauthorized party gained access to certain of our employees' email accounts. As a result of this issue, the unauthorized party may have viewed certain personal information about you that was contained in the affected email accounts.

The personal information involved includes your first and last name and credit card number, expiration date and security code. Promptly after learning of the issue, we took steps to secure our systems, including the affected email accounts, and conducted an investigation to determine the nature of the issue. Based on our investigation, at this time, we have no evidence that any of the information has been misused as a result of this issue.

We regret that this issue may affect you. We take our obligation to safeguard personal information very seriously and are alerting you about this issue so you can take steps to help protect yourself. We have arranged with Experian to offer credit monitoring services to you for two years at no cost to you to help you protect your identity and your credit information.

We are offering a complimentary 24-month membership of Experian's[®] IdentityWorksSM. This product provides you with identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by: April 30, 2022** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll:
<https://www.experianidworks.com/3bcredit>
- Provide your **activation code: [Code]**

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at (877) 890-9332 by **April 30, 2022**. Be prepared to provide engagement number **[Number]** as proof of eligibility for the identity restoration services by Experian. A credit card is not required for enrollment in Experian IdentityWorks.

We hope this information is useful to you. If you have any questions regarding this issue, please call (978) 564-8632.

NeuroLogica

We regret any inconvenience this may cause you.

Sincerely,

Ninad Gujar
Vice President, Regulatory Affairs & Quality Assurance



January 13, 2022

[Name]

[Address]

[City], [State] [ZIP]

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